

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM UNE Platform

Jun-2014

Performance		Observations		Perf.		Wgt.		Domain Clustering			
PO	Pre-Ordering	FP	CLEC	CLEC	Diff.	Score	Wgt.	Score	Review		
PO-1-01-6020	Customer Service Record - EDI	NA	3.03	619	3.0275	0	2	0.000	0.000		
PO-1-03-6020	Address Validation - EDI	NA	3.42	168	3.4226	0	2	0.000	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00			0	5	0.000	0.000		
PO-1-01-6030	Customer Service Record - CORBA	NA	NA	NA	NA	0	NA	NA	0.000		
PO-1-03-6030	Address Validation - CORBA	NA	NA	NA	NA	0	NA	NA	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA		NA	0	NA	NA	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.94	1,594	2.9379	0	2	0.000	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	3.79	482	3.7905	0	2	0.000	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00			0	5	0.000	0.000		
OR Ordering		Wgt.									
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		95.60	91		0	10	0.000	0.000		
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		NA	NA		NA	0	NA	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.19	1,076		0	5	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		97.93	483		0	5	0.000	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day		97.30	1,076		0	5	0.000	0.000		
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		84.07	113		-2	5	-0.042	-0.114		
OR-6-03-3140	% Accuracy - LSRC - Platform		1.53	131		0	5	0.000	0.000		
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		92.31	104		-1	5	-0.021	-0.057		
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		100.00	21		0	2	0.000	0.000		
OR-2-04-3140	% OT LSR Rej. - No Facility Check - Platform		100.00	37		0	2	0.000	0.000		
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		NA	NA		NA	0	NA	0.000		
PR Provisioning		FP	CLEC	FP	CLEC						
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	76.74	40.00	1,462	10	13.41	-2.8325	-2	5	-0.042	-0.071
PR-4-05-3140	% Missed Appointment- FP - No Dispatch - Platform	1.61	5.21	3,902	96	1.30	-2.5490	-2	20	-0.167	-0.286
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	15.31	5.88	431	17	8.90	0.6798	0	10	0.000	0.000
PR-4-02-3100	Average Delay Days - Total - POTS	2.25	6.00	129	5	6.78	3.09	SS	NA	NA	0.000
PR-5-01-3140	% Missed Appointment - Facilities - Platform	1.16	0.00	431	17	2.65	0.9284	0	5	0.000	0.000
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.23	0.00	431	17	1.19	1.7750	0	5	0.000	0.000
PR-6-01-3140	% Installation Troubles within 30 days - Platform	4.68	15.29	2,778	85	2.33	-3.8614	-2	10	-0.084	-0.143
MR Maintenance & Repair		Performance		Observations		FP Std	Sampling	Perf.	Wgt.		
		FP	CLEC	FP	CLEC	Deviation	Error	Score		Score	
MR-1-01-6050	Average Response Time - Create Trouble	0.96	2.59		1,994			1.6286	0	2	0.000
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	45.93		460			45.9281	NA	0	NA
Stat. Score											
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	28.34	13.73	367	51	6.73	2.1314	0	10	0.000	0.000
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	21.79	7.69	78	26	9.35	1.3503	0	10	0.000	0.000
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	12.39	11.05	367	51	12.07	1.80	0.7692	0	5	0.000
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	16.03	11.38	78	26	42.94	9.73	0.3340	0	5	0.000
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	70.48	62.50	210	32	8.66	0.7157	0	5	0.000	0.000
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	45.71	50.00	210	32	9.45	-0.6445	0	5	0.000	0.000
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	9.05	9.98	210	32	5.44	-0.4460	0	5	0.000	0.000
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res	14.82	0.00	1,775	16	8.92	1.4195	0	10	0.000	0.000
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	12.33	0.00	146	2	23.41	SS	0	10	0.000	0.000
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	32.15	18.16	1,775	16	31.12	7.81	2.5758	0	5	0.000
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	20.27	4.79	146	2	24.61	17.52	SS	NA	NA	0.000
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	91.40	81.82	1,268	11	8.49	0.6862	0	5	0.000	0.000
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	76.26	63.64	1,268	11	12.88	0.6594	0	5	0.000	0.000
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	45.98	9.09	1,268	11	15.09	2.2506	0	5	0.000	0.000
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	15.51	13.68	2,366	95	3.79	0.3104	0	10	0.000	0.000
BI Billing											
BI-1-02-1000	% DUF in 4 Business Days		100.00		224,832			0	5	0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample								Totals	-9	239	-0.356

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire PRELIM
Performance Assurance Plan Report

UNE LOOP

Jun-2014

PO	Pre-Ordering	Performance		Observations		Diff.	Perf.		Wgt.	Wgtl.		Domain Clustering Review
		FP	CLEC	FP	CLEC		Score	Wgt.		Score	Score	
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA									0.000
PO-1-01-6020	Customer Service Record - EDI	NA	3.03		619		3.0275	0	2	0.000		0.000
PO-1-03-6020	Address Validation - EDI	NA	3.42		168		3.4226	0	2	0.000		0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000		0.000
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA			NA	0	NA		0.000
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA			NA	0	NA		0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA					NA	0	NA		0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.94		1,594		2.9379	0	2	0.000		0.000
PO-1-03-6050	Address Validation - Web GUI	NA	3.79		482		3.7905	0	2	0.000		0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000		0.000
OR Ordering												
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		97.49		279			0	10	0.000		0.000
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		100.00		3			0	5	0.000		0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.19		1,076			0	2	0.000		0.000
OR-4-16-1000	% On Time PCN - 1 Business Day		97.93		483			0	2	0.000		0.000
OR-4-17-1000	% On Time BCN - 2 Business Day		97.30		1,076			0	2	0.000		0.000
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		98.68		76			0	5	0.000		0.000
OR-6-03-3331	% Accuracy - LSRC - Loop		4.13		387			0	5	0.000		0.000
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		97.49		955			0	5	0.000		0.000
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		100.00		17			0	2	0.000		0.000
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		100.00		96			0	2	0.000		0.000
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		100.00		1			0	2	0.000		0.000
PR Provisioning												
PR-4-02-3100	Average Delay Days - Total - POTS	2.25	6.00	129	5	6.78	3.09	SS	NA	5	NA	0.000
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	15.31	0.00	431	33		6.50	2.5633	0	20	0.000	0.000
PR-5-01-3112	% Missed Appointment - Facilities - Loop	1.16	0.00	431	34		1.91	0.4759	0	5	0.000	0.000
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.23	0.00	431	34		0.88	1.4530	0	5	0.000	0.000
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	13.32	15.15	623	66		4.40	-0.6264	0	10	0.000	0.000
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.93		107				0	10	0.000	0.000
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		13				0	10	0.000	0.000
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	0.96	2.59		1,994			1.6288	0	2	0.000	0.000
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	17.13	16.67	2,142	90		4.05	0.0566	0	10	0.000	0.000
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	28.72	11.93	2,142	90	29.73	3.20	5.0000	0	5	0.000	0.000
MR-4-07-3112	% Out of Service > 12 Hours - Loop	73.21	44.90	1,422	49		6.43	3.9816	0	5	0.000	0.000
MR-4-08-3112	% Out of Service > 24 Hours - Loop	41.63	4.08	1,422	49		7.16	5.0000	0	5	0.000	0.000
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	15.51	10.42	2,366	96		3.77	1.2330	0	10	0.000	0.000
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	10.53	0.00	57	6		13.17	0.0855	0	10	0.000	0.000
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	15.45	6.31	57	6	18.72	8.03	1.2045	0	5	0.000	0.000
"NA" - no activity "UD" - under development "SS" - Small Sample Totals										0	177	0.000

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

RESALE

Jun-2014

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgt'd. Score	Domain Clustering Review
		FP	CLEC	FP	CLEC					
PO-1-01-6020	Customer Service Record - EDI	NA	3.03		619		3.0275	0	2	0.000
PO-1-03-6020	Address Validation - EDI	NA	3.42		168		3.4228	0	2	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.94		1,594		2.9379	0	2	0.000
PO-1-03-6050	Address Validation - Web GUI	NA	3.78		482		3.7905	0	2	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000
OR Ordering										
OR-1-02-2320	% On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2h	100.00			7			0	10	0.000
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex	NA			NA			NA	0	NA
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent	0.19			1,076			0	5	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day	97.93			483			0	5	0.000
OR-4-17-1000	% On Time BCN - 2 Business Day	97.30			1,076			0	5	0.000
OR-5-03-2000	% Flow Through - Achieved - POTS	77.78			9			-1	10	-0.040
OR-6-03-2000	% Accuracy - LSRC	4.26			47			0	10	0.000
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx	94.23			52			-1	5	-0.020
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx	NA			NA			NA	0	NA
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx	100.00			14			0	2	0.000
OR-2-06-2320	% OT LSR/ASRC Rej - Facility Check - POTS/Pre-Qual Cmplx	NA			NA			NA	0	NA
PR Provisioning										
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	76.74	75.00	1,462	4		21.15	SS	NA	5
PR-4-02-2100	% Missed Appointment- FP - No Dispatch - POTS	1.61	0.00	3,902	12		3.64	0.9262	0	20
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	15.31	0.00	431	5		16.20	SS	0	10
PR-4-02-2100	Average Delay Days - Total - POTS	2.25	NA	129	NA	6.78		NA	NA	15
PR-5-01-2100	% Missed Appointment - Facilities - POTS	1.16	0.00	431	5		4.82	SS	0	5
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.23	0.00	431	5		2.16	SS	0	5
PR-6-01-2100	% Installation Troubles within 30 days - POTS	4.68	12.50	2,778	16		5.30	-1.7897	-2	15
MR Maintenance & Repair										
MR-1-01-6050	Average Response Time - Create Trouble	0.96	2.59		1,994			1.6286	0	2
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	45.93		460			45.9261	NA	0
Stat Score										
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	28.34	30.00	367	10		14.44	-0.5068	0	10
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	21.79	0.00	78	4		21.17	SS	0	10
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	12.39	15.15	367	10	12.07	3.87	-0.7895	0	5
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	16.03	0.52	78	4	42.94	22.02	SS	NA	5
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus.	70.48	60.00	210	10		14.76	0.3894	0	5
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	45.71	50.00	210	10		16.12	-0.5925	0	5
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	9.05	10.00	210	10		9.28	-0.7480	0	5
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	14.82	0.00	1,775	1		35.54	SS	0	10
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	12.33	0.00	146	1		32.99	SS	0	10
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	32.15	2.49	1,775	1	31.12	31.13	SS	NA	5
MR-4-03-2120	Mean Time To Repair - CO Trouble - Res.	20.27	3.79	146	1	24.61	24.69	SS	NA	5
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	91.40	0.00	1,268	2		19.84	SS	0	5
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	76.26	0.00	1,268	2		30.11	SS	0	5
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	45.98	0.00	1,268	2		35.27	SS	0	5
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	15.51	6.25	2,366	16		9.08	0.6229	0	10
BI Billing										
BI-1-02-1000	% DUF in 4 Business Days		100.00		224,832				0	5
								Totals	-4	252
									-0.179	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

DSL

Jun-2014

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgt'd Score	Domain	Clustering Review
		FP	CLEC	FP	CLEC						
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	4.50		2	4.5000	NA	0	0.000	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000	
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA		NA	0	0.000	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	0.000	0.000	
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	5.37		201	5.3731	0	5	0.000	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	2	0.000	0.000	
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		4		0	2	0.000	0.000	
PO-8-02-6000	% On Time - Engineering Record Request		100.00		1		0	2	0.000	0.000	
OR Ordering											
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		100.00		1		0	2	0.000	0.000	
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000	
OR-1-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000	
OR-2-05-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000	
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		100.00		10		0	5	0.000	0.000	
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000	
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		100.00		1		0	2	0.000	0.000	
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000	
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.19		1,076		0	2	0.000	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		97.93		483		0	2	0.000	0.000	
OR-4-17-1000	% On Time BCN - 2 Business Day		97.30		1,076		0	2	0.000	0.000	
PR Provisioning											
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00	NA	NA	2	0.000	0.000
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	NA	0.00	NA	1	1.00	SS	0	2	0.000	0.000
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	NA	0.00	NA	3	3.00	SS	0	2	0.000	0.000
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	0.00	100.00		1	1.00	SS	NA	2	0.000	0.000
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		100.00		16		0	10	0.000	0.000	
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	1.00	1.50	1	2	0.00	SS	NA	10	0.000	0.000
PR-4-14-3342	% Completed On Time -2W xDSL Loops		100.00		24		0	10	0.000	0.000	
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	13.80	9.62	623	52	4.98	0.6107	0	15	0.000	0.000
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	20.00	0.00	10	29	14.67	1.5487	0	5	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	0	0.000	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	0	0.000	0.000	
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000	0.000
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR Maintenance & Repair											
MR-1-01-6050	Average Response Time - Create Trouble	0.96	2.59		1,994		1.6286	0	2	0.000	0.000
Stat. Score											
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00	NA	NA	0	0.000	0.000
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00	NA	NA	0	0.000	0.000
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	17.14	8.70	2,141	23	7.90	0.7678	0	5	0.000	0.000
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	10.53	0.00	57	2	22.08	SS	0	5	0.000	0.000
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	28.73	18.30	2,141	23	29.73	6.23	2,2058	0	5	0.000
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	15.45	1.66	57	2	18.72	13.46	SS	NA	5	0.000
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	26.68	80.00	1,317	25	8.95	5.0000	0	5	0.000	0.000
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	73.21	NA	1,422	NA		NA	NA	0	0.000	0.000
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	15.52	24.00	2,365	25	7.28	-1.3942	-1	10	-0.079	-0.135
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000	0.000
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000	0.000
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
								Totals	-1	126	-0.079

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM TRUNKS

Jun-2014

OR Ordering		Performance CLEC		Observations FP CLEC		Perf. Score Wgt. Wgtd. Score		
OR-1-12-5020 % OT Firm Order Confirmations (<=192 Forecasted Trunk		100.00		2		0	5	0.000
OR-1-13-5000 % On Time Design Layout Record		NA		NA		NA	0	0.000
OR-1-19-5020 % On Time Response - Request for Inbound Augment (<=		0.00		0		NA	0	0.000
OR-2-12-5020 % On TimeTrunk ASR Reject		100.00		12		0	5	0.000
PR Provisioning		FP						
PR-4-07-3540 % On Time Performance - LNP only		95.20		708		0	20	0.000
PR-4-15-5000 % On Time Provisioning - Trunks		100.00		1		0	20	0.000
PR-5-01-5000 % Missed Appointment - Facilities	0.00	0.00	4	1	0.00	SS	0	5 0.000
PR-5-02-5000 % Orders Held for Facilities >15 Days	0.00	0.00	4	1	0.00	SS	0	5 0.000
PR-6-01-5000 % Installation Troubles w/in 30 Days	0.00	0.00	4	3	0.00	SS	0	10 0.000
PR-8-01-5000 % Open Orders in a Hold Status >30 Days	0.00	100.00	4	1	0.00	SS	NA	5 0.000
MR Maintenance & Repair								
MR-4-01-5000 Mean Time to Repair - Total	NA	NA	NA	0.00		NA	NA	0 0.000
MR-4-05-5000 % Out of Service >2 Hours	NA	NA	NA			NA	NA	0 0.000
MR-4-06-5000 % Out of Service >4 Hours	NA	NA	NA			NA	NA	0 0.000
MR-4-07-5000 % Out of Service >12 Hours	NA	NA	NA			NA	NA	0 0.000
MR-4-08-5000 % Out of Service >24 Hours	NA	NA	NA			NA	NA	0 0.000
MR-5-01-5000 % Repeat Reports w/in 30 Days	NA	NA	NA			NA	NA	0 0.000
NP Network Performance								
NP-1-03-5000 # of Final Trunk Groups Blocked 2 months	0.00					0	5	0.000
NP-1-04-5000 # of Final Trunk Groups Blocked 3 months	0.00					0	10	0.000
"NA" - no activity "UD" - under development "SS" - Small Sample						Totals		
						0	90	0.000

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire		PRELIM						Jun-2014	
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1	OSS Interface	-	-	-	-	-	-	-	\$0
PO-1-06	Mechanized Loop Qualification - EDI	-	-	-	-	-	-	-	-
PO-1-06	Mechanized Loop Qualification - CORBA	-	-	-	-	-	-	-	-
PO-1-06	Mechanized Loop Qualification - Web GUI	-	-	-	-	-	-	-	-
PO-2-02	OSS Interface Availability - Prime - WPTS	-	-	-	-	-	-	-	-
PO-2-02	OSS Interface Availability - Prime - EDI	-	-	-	-	-	-	-	-
PO-2-02	OSS Interface Availability - Prime - CORBA	-	-	-	-	-	-	-	-
PO-2-02	OSS Interface Availability - Prime - Web GUI	-	-	-	-	-	-	-	-
ORDERING									
2	% On Time Ordering Notification	-	-	-	-	\$0	\$0	-	\$0
OR-1-02	% On Time LSRC - Flow Through	-	-	-	-	-	-	-	-
OR-1-04	%OT LSRC - No Facility Check - 2Wdg-UNE/Rsl	-	-	-	-	-	-	-	-
OR-1-04	%OT LSRC - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	-
OR-1-04	%OT LSRC - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	-
OR-1-12	% On Time FOC	-	-	-	-	-	-	-	-
OR-1-13	% On Time Design Layout Record	-	-	-	-	-	-	-	-
OR-1-19	% OT Resp - Req. for Inbound Aug. (<=192)	-	-	-	-	-	-	-	-
OR-2-04	%OT LSR Rel - No Facility Check - 2Wdg-UNE/Rsl	-	-	-	-	-	-	-	-
OR-2-04	%OT LSR Rel - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	-
OR-2-04	%OT LSR Rel - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	-
OR-4-16	% On Time PCN - 1 Bus. Day	-	-	-	-	-	-	-	-
OR-1-04	%OT LSRC - No Facility Check - All Spots-UNE/Rsl	-	-	-	-	-	-	-	-
OR-1-06	%OT LSRC/ASRC - Facility Check - All Spots-UNE/Rsl	-	-	-	-	-	-	-	-
OR-2-04	%OT LSR Rel - No Facility Check - UNE/Resale	-	-	-	-	-	-	-	-
OR-2-06	%OT LSR/ASR Rel - Facility Check - UNE/Resale	-	-	-	-	-	-	-	-
PROVISIONING									
3	Installation Performance	\$40,614	\$0	\$6,585	\$0	\$0	\$7,385	-	\$54,685
PR-3-01	% Completed in 1 Day (1-5 Lines No Disp.)	5,602	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - Total	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - Total - 2W Digital	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - Total - 2WxDSL Loop	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - Total - Line Share/Spit	-	-	-	-	-	-	-	-
PR-4-04	Missed Appointments - Dispatch	-	-	-	-	-	-	-	-
PR-4-04	Missed Appts - Disp - 2W Digital UNE/Resale	-	-	-	-	-	-	-	-
PR-4-04	Missed Appts - Disp - Line Share/Spit	-	-	-	-	-	-	-	-
PR-4-05	Missed Appointments - No Dispatch	23,208	-	-	-	-	-	-	-
PR-4-05	% Missed Appt - No Disp - 2W Digital - UNE/Resale	-	-	-	-	-	-	-	-
PR-4-05	% Missed Appt - No Disp - Line Share/Spit	-	-	-	-	-	-	-	-
PR-4-14	% Completed On Time - 2WxDSL Loops	-	-	-	-	-	-	-	-
PR-4-15	% On Time Provisioning - Trunks	-	-	-	-	-	-	-	-
PR-6-01	Installation Troubles w/in 30 Days	11,604	-	6,585	-	-	-	-	-
PR-6-01	% Install Trbls w/in 30 Days - 2W Digital Loop - UNE/Resale	-	-	-	-	-	-	-	-
PR-6-01	% Install Trbls w/in 30 Days - 2WxDSL Loops	-	-	-	-	-	-	-	-
PR-6-01	% Install Trbls w/in 30 Days - Line Share/Spit	-	-	-	-	-	-	-	-
PR-4-01	% Missed Appointment - FP - DSO - UNE/Resale	-	-	-	-	-	-	-	-
PR-4-01	% Missed Appointment - FP - DS1 - UNE/Resale	-	-	-	-	-	-	-	-
PR-4-01	% Missed Appointment - FP - DS3 - UNE/Resale	-	-	-	-	-	-	-	-
PR-4-01	% Missed Appointment - FP - Other - UNE/Resale	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - Total - UNE/Resale	-	-	-	-	-	-	-	-
PR-5-01	% Missed Appointment - Facilities - UNE/Resale	-	-	-	-	-	4,028	-	-
PR-5-02	% Orders Held for Facilities > 15 days - UNE/Resale	-	-	-	-	-	-	-	-
PR-6-01	% Installation Troubles within 30 days - UNE/Resale	-	-	-	-	-	3,357	-	-
PR-8-01	% Open Orders in Hold Status > 30 Days - UNE/Resale	-	-	-	-	-	-	-	-
PR-4-01	% Missed Appointment - FP - Total - EEL	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - Total - EEL	-	-	-	-	-	-	-	-
PR-6-01	% Open Orders in a Hold Status > 30 Days - EEL	-	-	-	-	-	-	-	-
PR-4-01	% Missed Appointment - FP - Total - IOF	-	-	-	-	-	-	-	-
PR-4-02	Average Delay Days - IOF	-	-	-	-	-	-	-	-
PR-8-01	% Open Orders in a Hold Status > 30 Days - IOF	-	-	-	-	-	-	-	-
4	PR-4-07 % On Time Performance - LNP	-	-	-	-	\$0	-	-	\$0
Hot Cut Performance									
5	Hot Cut Performance	-	-	-	-	-	-	-	\$0
PR-6-02	% Installn Trbls w/in 7 days-Loop-Basic Hot Cut	-	-	-	-	-	-	-	-
PR-6-02	% Installn Trbls w/in 7 days-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	-
PR-6-02	% Installn Trbls w/in 7 days-Loop-Batch Hot Cut	-	-	-	-	-	-	-	-
PR-9-01	% On Time Performance-Loop-Basic Hot Cut	-	-	-	-	-	-	-	-
PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	-
PR-9-01	% On Time Performance-Loop-Batch Hot Cut	-	-	-	-	-	-	-	-
MAINTENANCE									
6	Maintenance Performance	\$	\$0	\$0	\$22,611	\$0	\$0	-	\$22,611
MR-3-01	Missed Repair Appointments - Loop - Bus.	-	-	-	-	-	-	-	-
MR-3-01	Missed Repair Appointments - Loop - Res.	-	-	-	-	-	-	-	-
MR-3-01	Missed Repair Appointments - Loop	-	-	-	-	-	-	-	-
MR-3-01	% Missed Repr Appt - Loop-2W Digtal-UNE/Resale	-	-	-	-	-	-	-	-
MR-3-01	% Missed Repr Appt - Loop - 2WxDSL Loops	-	-	-	-	-	-	-	-
MR-3-01	% Missed Repair Appt - Loop - Line Share/Spit	-	-	-	-	-	-	-	-
MR-3-02	% Missed Repair Appointment - CO - 2WxDSL Loops	-	-	-	-	-	-	-	-
MR-4-03	Mean Time To Repair - CO - 2WxDSL Loops	-	-	-	-	-	-	-	-
MR-4-04	% Cleared(all trbls) w/in 24hrs-2W Dgtal-UNE/Resale	-	-	-	-	-	-	-	-
MR-4-04	% Cleared (all trbls) w/in 24hrs-2WxDSL Loops	-	-	-	-	-	-	-	-
MR-4-04	% Cleared (all troubles) w/in 24 Hours - Line Share/Spit	-	-	-	-	-	-	-	-
MR-4-08	Out of Service >24Hrs. - Bus.	-	-	-	-	-	-	-	-
MR-4-08	Out of Service >24Hrs. - Res.	-	-	-	-	-	-	-	-
MR-4-08	Out of Service >24Hrs. - Total	-	-	-	-	-	-	-	-
MR-5-01	% Repeat Reports within 30 Days	-	-	-	-	-	-	-	-
MR-5-01	% Repeat Reports w/in 30 Days - 2w Digital-UNE/Resale	-	-	-	-	-	-	-	-
MR-5-01	% Repeat Reports w/in 30 Days - 2WxDSL Loops	-	-	-	22,611	-	-	-	-
MR-5-01	% Repeat Reports w/in 30 Days - Line Share/Spit	-	-	-	-	-	-	-	-
MR-4-01	Mean Time to Repair - nonDS0 & DS0 - UNE/Resale	-	-	-	-	-	-	-	-
MR-4-01	Mean Time to Repair - DS1 & DS3 - UNE/Resale	-	-	-	-	-	-	-	-
MR-4-06	% Out of Service > 4 Hrs - nonDS0 & DS0 - UNE/Resale	-	-	-	-	-	-	-	-
MR-4-06	% Out of Service > 4 Hrs - DS1 & DS3 - UNE/Resale	-	-	-	-	-	-	-	-
MR-4-08	% Out of Service > 4 Hours - DS1 & DS3 - UNE/Resale	-	-	-	-	-	-	-	-
MR-4-08	% Out of Service > 24 Hours - DS1 & DS3 - UNE/Resale	-	-	-	-	-	-	-	-
MR-5-01	% Repeat Reports w/in 30 days - Specials - UNE/Resale	-	-	-	-	-	-	-	-
NETWORK PERFORMANCE									
7	NP-1-04 Final Trunk Groups Blocked	-	-	-	-	\$0	-	-	\$0
Collocation									
8	NP-2-01/2 % OT Response to Request for Collocation - Total	-	-	-	-	-	-	\$0	\$0
NP-2-05/6	% On Time - Physical Collocation - Total	-	-	-	-	-	-	-	-
NP-2-07/8	Average Delay Days - Total	-	-	-	-	-	-	-	-
RESOLUTION PROCESS									
9	Resolution Process	-	-	-	-	-	-	\$0	\$0
OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days	-	-	-	-	-	-	-	-
OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days	-	-	-	-	-	-	-	-
BI-3-04	% CLEC Billing Claims Acknwdgd w/ 2 Bus Days	-	-	-	-	-	-	-	-
BI-3-05	% CLEC Billing Claims Rshvd w/in 28 Cal. Days after Ack.	-	-	-	-	-	-	-	-
Month Total		\$40,614	\$0	\$6,585	\$22,611	\$0	\$7,385	\$0	\$77,196

Under the Plan, +1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	0.00	0	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	0.00	0	NA	0
NP-2-07/8	Average Delay Days - Total	0.00	0	NA	0
					0

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-1000 % PON Exceptions Resolved w/in 3 Bus Days	0.00	0	NA	5
OR-10-02-1000 % PON Exceptions Resolved w/in 10 Bus Days	0.00	0	NA	2
BI-3-04-1000 % CLEC Billing Claims Acknowledged within Two Business Days	95.42	459	0	2
BI-3-05-1000 % CLEC Billing Claims Resolved w/in 28 Calendar Days after	100.00	2,302	0	20
				29

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/R	NA	NA	NA	0
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/R	100.00	11	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	100.00	8	0	5
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale	100.00	4	0	5

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score		
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	10.00	NA	10	NA		NA	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	8.70	2.33	92	43	5.21	1.01	0
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	NA	NA	NA	NA		NA	0
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	NA	NA	NA	NA		NA	0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	2.11	3.00	9	1	1.69	15.15	SS
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	7.41	11.11	54	9	9.43	-1.06	-1
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	0.00	0.00	54	9	0.00	5.00	0
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	2.50	8.70	80	46	2.89	-1.97	-2
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	15.69	2.33	102	43	6.61	2.16	0
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	8.70	NA	92	NA		NA	NA
PR-4-02-3510	Average Delay Days - Total - EEL	2.25	NA	8	NA	1.75	NA	NA
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	15.22	0.00	92	0		0.00	SS
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	NA	NA	NA	NA		NA	NA
PR-4-02-3530	Average Delay Days - IOF	NA	NA	NA	NA	0.00	NA	NA
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	NA	NA	NA	NA		NA	NA

MR	Maintenance & Repair							
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	9.33	NA	17	NA	7.69		NA
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	9.67	6.46	111	40	14.61	5.45	1.45
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	NA	NA	NA	NA			NA
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	NA	NA	NA	NA			NA
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	100.00	NA	1	NA			NA
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	100.00	NA	1	NA			NA
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	35.16	15.00	128	40		8.65	2.30

"NA" - no activity "UD" - under development "SS" - Small Sample

Total 102

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Jun-2014

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	96.98	1,069	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	100.00	38	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	100.00	133	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	NA	-	\$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
APR-2014	59.33	268	159	APR-2014	78.62	145	114
MAY-2014	76.25	299	228	MAY-2014	91.61	155	142
JUN-2014	69.59	217	161	JUN-2014	84.07	113	95
Overall	68.62	784	538	Overall	84.99	413	351

Market Adjustment *	\$ 255,984
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
APR-2014	91.34	231	211	APR-2014	91.74	109	100
MAY-2014	89.10	211	188	MAY-2014	93.14	102	95
JUN-2014	88.94	217	193	JUN-2014	98.68	76	75
Overall	89.83	659	592	Overall	94.08	287	270

Market Adjustment *	\$ -
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
APR-2014	93.67	963	902	APR-2014	95.61	661	632
MAY-2014	97.91	1,148	1,124	MAY-2014	98.78	901	890
JUN-2014	94.67	1,181	1,118	JUN-2014	95.00	980	931
Overall	95.60	3,292	3,144	Overall	96.50	2,542	2,453

Market Adjustment *	\$ -
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	13	100.00	20
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	0.93	107	0.00	99
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	16.63	1	NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-FP	22.25	123	18.61	139
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or Tier III (1mo)	Total	
Market Adjustment for PR-6-02-3520 / PR-9-01-3520*		\$ -	\$ -	\$ -	
Market Adjustment for PR-6-02-3523 / PR-9-01-3523*		\$ -	\$ -	\$ -	
Market Adjustment for PR-6-02-3525 / PR-9-01-3525*		\$ -	\$ -	\$ -	
Market Adjustment for PR-9-08-3533		\$ -	\$ -	\$ -	

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	NA		\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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	% Test Deck Wgt. Failure	Test Deck Wgt.	
PO-6-01-6000 % Software Validation	R3	R3	\$ -

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$ -
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Total Market Adjustment		\$ -
UNE Platform allocation	31.43%	\$ -
UNE Loop allocation	47.14%	\$ -
Resale allocation	7.14%	\$ -
DSL allocation	14.29%	\$ -

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary PRELIM

Jun-2014

	Weighted Score	Market Adjustment	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.356	\$ 92,490	
Unbundled Network Elements - Loop	0.000	\$ -	
Resale	-0.179	\$ -	
Digital Subscriber Lines	-0.079	\$ -	
Trunks	0.000	\$ -	
Mode of Entry Total			\$ 92,490
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ -	
3 Installation Performance		\$ 54,585	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 22,611	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 77,196
Individual Rule Payments:			\$ 1,958
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ 255,984	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ 255,984
CHANGE CONTROL			\$ -
Grand Total			\$ 427,628

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire Performance Assurance Plan Report

FINAL

UNE Platform

Jun-2014

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgt. Score	Domain Clustering Review
		FP	CLEC	FP	CLEC					
PO-1-01-6020	Customer Service Record - EDI	NA	3.03		619		3.0275	0	2	0.000
PO-1-03-6020	Address Validation - EDI	NA	3.42		168		3.4226	0	2	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0	NA	0.000
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0	NA	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.94		1,594		2.9379	0	2	0.000
PO-1-03-6050	Address Validation - Web GUI	NA	3.79		482		3.7905	0	2	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000
OR Ordering										
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		95.60		91			0	10	0.000
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		NA		NA		NA	0	NA	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.19		1,076			0	5	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day		97.93		483			0	5	0.000
OR-4-17-1000	% On Time BCN - 2 Business Day		97.30		1,076			0	5	0.000
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		84.07		113			-2	5	-0.042
OR-6-03-3140	% Accuracy - LSRC - Platform		1.53		131			0	5	0.000
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		92.31		104			0	5	0.000
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		100.00		21			0	2	0.000
OR-2-04-3140	% OT LSR Rej. - No Facility Check - Platform		100.00		37			0	2	0.000
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		NA		NA		NA	0	NA	0.000
PR Provisioning										
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	76.74	40.00	1,462	10	13.41	-2.8325	-2	5	-0.042
PR-4-05-3140	% Missed Appointment- FP - No Dispatch - Platform	1.61	5.21	3,902	96	1.30	-2.5490	-2	20	-0.167
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	15.31	5.88	431	17	8.90	0.6798	0	10	0.000
PR-4-02-3100	Average Delay Days - Total - POTS	2.25	6.00	129	5	6.78	3.09	SS	NA	0.000
PR-5-01-3140	% Missed Appointment - Facilities - Platform	1.16	0.00	431	17	2.65	0.9284	0	5	0.000
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.23	0.00	431	17	1.19	1.7750	0	5	0.000
PR-6-01-3140	% Installation Troubles within 30 days - Platform	4.68	15.29	2,778	85	2.33	-3.8614	-2	10	-0.084
MR Maintenance & Repair										
MR-1-01-6050	Average Response Time - Create Trouble	0.96	2.59		1,994		1.6286	0	2	0.000
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	45.93		460		45.9261	NA	0	NA
BI Billing										
BI-1-02-1000	% DUF in 4 Business Days		100.00		224,832			0	5	0.000
"NA" - no activity "UD" - under development "SS" - Small Sample Totals										-8 239 -0.335

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire FINAL
Performance Assurance Plan Report

UNE LOOP

Jun-2014

PO	Pre-Ordering	Performance		Observations		Diff.	Perf.		Wgt.	Score	Wgt.	Score	Domain Clustering Review
		FP	CLEC	CLEC			Score						
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0		NA		0.000	
PO-1-01-6020	Customer Service Record - EDI	NA	3.03	619		3.0275	0	2		0.000		0.000	
PO-1-03-6020	Address Validation - EDI	NA	3.42	168		3.4226	0	2		0.000		0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5		0.000		0.000	
PO-1-01-6030	Customer Service Record - CORBA	NA	NA	NA			NA	0		NA		0.000	
PO-1-03-6030	Address Validation - CORBA	NA	NA	NA			NA	0		NA		0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0		NA		0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.94	1,594		2.9379	0	2		0.000		0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	3.79	482		3.7905	0	2		0.000		0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5		0.000		0.000	
OR Ordering										Wgt.			
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		97.49	279			0	10		0.000		0.000	
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		100.00	3			0	5		0.000		0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.19	1,076			0	2		0.000		0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		97.93	483			0	2		0.000		0.000	
OR-4-17-1000	% On Time BCN - 2 Business Day		97.30	1,076			0	2		0.000		0.000	
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		98.68	76			0	5		0.000		0.000	
OR-6-03-3331	% Accuracy - LSRC - Loop		4.13	387			0	5		0.000		0.000	
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		97.49	955			0	5		0.000		0.000	
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		100.00	17			0	2		0.000		0.000	
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		100.00	96			0	2		0.000		0.000	
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		100.00	1			0	2		0.000		0.000	
PR Provisioning										Wgt.			
PR-4-02-3100	Average Delay Days - Total - POTS	2.25	6.00	129	5	6.78	3.09	SS	NA	5		NA	0.000
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	15.31	0.00	431	33		6.50	2.5633	0	20		0.000	0.000
PR-5-01-3112	% Missed Appointment - Facilities - Loop	1.16	0.00	431	34		1.91	0.4759	0	5		0.000	0.000
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.23	0.00	431	34		0.86	1.4530	0	5		0.000	0.000
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	13.32	15.15	623	66		4.40	-0.6264	0	10		0.000	0.000
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.93	107					0	10		0.000	0.000
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA	NA					NA	0		NA	0.000
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA	NA					NA	0		NA	0.000
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00	13					0	10		0.000	0.000
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA	NA					NA	0		NA	0.000
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA	NA					NA	0		NA	0.000
PR-9-04-3525	% On Time Balch Due Date-Loop-Batch Hot Cut		NA	NA					NA	0		NA	0.000
MR Maintenance & Repair										Diff.			
MR-1-01-6050	Average Response Time - Create Trouble	0.96	2.59	1,994			1.6286	0	2		0.000		0.000
										Stat. Score			
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	17.13	16.67	2,142	90		4.05	0.0566	0	10		0.000	0.000
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	28.72	11.93	2,142	90	29.73	3.20	5.0000	0	5		0.000	0.000
MR-4-07-3112	% Out of Service > 12 Hours - Loop	73.21	44.90	1,422	49		6.43	3.9616	0	5		0.000	0.000
MR-4-08-3112	% Out of Service > 24 Hours - Loop	41.63	4.08	1,422	49		7.16	5.0000	0	5		0.000	0.000
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	15.51	10.42	2,366	96		3.77	1.2330	0	10		0.000	0.000
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	10.53	0.00	57	6		13.17	0.0855	0	10		0.000	0.000
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	15.45	6.31	57	6	18.72	8.03	1.2045	0	5		0.000	0.000
										Totals			
										0	177	0.000	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

RESALE

Jun-2014

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score	Domain Clustering Review
		FP	CLEC	FP	CLEC					
PO-1-01-6020	Customer Service Record - EDI	NA	3.03		619		3.0275	0	2	0.000
PO-1-03-6020	Address Validation - EDI	NA	3.42		168		3.4226	0	2	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	2.94		1,594		2.9379	0	2	0.000
PO-1-03-6050	Address Validation - Web GUI	NA	3.79		482		3.7905	0	2	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000
OR Ordering										
OR-1-02-2320	% On Time LSRC - Flow Thru - POTS/Pre-Qualified Complex - 2h		100.00		7			0	10	0.000
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex		NA		NA			NA	0	NA
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent		0.19		1,076			0	5	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day		97.93		483			0	5	0.000
OR-4-17-1000	% On Time BCN - 2 Business Day		97.30		1,076			0	5	0.000
OR-5-03-2000	% Flow Through - Achieved - POTS		77.78		9			-1	10	-0.040
OR-6-03-2000	% Accuracy - LSRC		4.26		47			0	10	0.000
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx		94.23		52			0	5	0.000
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx		NA		NA			NA	0	NA
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx		100.00		14			0	2	0.000
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx		NA		NA			NA	0	NA
PR Provisioning										
		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat. Score		
PR-3-01-2100	% Completed In 1 Day (1-5 lines - No Disp) - POTS Total	76.74	75.00	1,462	4		21.15	SS	NA	5
PR-4-05-2100	% Missed Appointment - FP - No Dispatch - POTS	1.61	0.00	3,902	12		3.64	0.9262	0	20
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	15.31	0.00	431	5		16.20	SS	0	10
PR-4-02-2100	Average Delay Days - Total - POTS	2.25	NA	129	NA	6.78		NA	NA	15
PR-5-01-2100	% Missed Appointment - Facilities - POTS	1.16	0.00	431	5		4.82	SS	0	5
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.23	0.00	431	5		2.16	SS	0	5
PR-6-01-2100	% Installation Troubles within 30 days - POTS	4.68	12.50	2,778	16		5.30	-1.7897	-2	15
MR Maintenance & Repair										
		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat. Score		
MR-1-01-6050	Average Response Time - Create Trouble	0.96	2.59		1,994			1.6288	0	2
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	45.93		460			45.9261	NA	0
Stat Score										
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	28.34	30.00	367	10		14.44	-0.5068	0	10
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	21.79	0.00	78	4		21.17	SS	0	10
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	12.39	15.15	367	10	12.07	3.87	-0.7895	0	5
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	16.03	0.52	78	4	42.94	22.02	SS	NA	5
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus.	70.48	60.00	210	10		14.76	0.3894	0	5
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	45.71	50.00	210	10		16.12	-0.5925	0	5
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	9.05	10.00	210	10		9.28	-0.7480	0	5
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	14.82	0.00	1,775	1		35.54	SS	0	10
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	12.33	0.00	146	1		32.99	SS	0	10
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	32.15	2.49	1,775	1	31.12	31.13	SS	NA	5
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	20.27	3.79	146	1	24.61	24.69	SS	NA	5
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	91.40	0.00	1,268	2		19.84	SS	0	5
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	76.26	0.00	1,268	2		30.11	SS	0	5
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	45.98	0.00	1,268	2		35.27	SS	0	5
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	15.51	6.25	2,366	16		9.08	0.6229	0	10
BI Billing										
BI-1-02-1000	% DUF in 4 Business Days		100.00		224,832				0	5
									Totals	-3
										252
										-0.159

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

DSL

Jun-2014

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgt'd Score	Domain Clustering Review	
		FP	CLEC	FP	CLEC						
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	4.50		2	4.5000	NA	0	0.000	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000	
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA		NA	0	0.000	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	0.000	0.000	
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	5.37	201		5.3731	0	5	0.000	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	2	0.000	0.000	
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		4		0	2	0.000	0.000	
PO-8-02-6000	% On Time - Engineering Record Request		100.00		1		0	2	0.000	0.000	
OR Ordering											
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		100.00		1		0	2	0.000	0.000	
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000	
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000	
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000	
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		100.00		10		0	5	0.000	0.000	
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000	
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		100.00		1		0	2	0.000	0.000	
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000	
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.19		1,076		0	2	0.000	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		97.93		483		0	2	0.000	0.000	
OR-4-17-1000	% On Time BCN - 2 Business Day		97.30		1,076		0	2	0.000	0.000	
PR Provisioning											
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00	NA	NA	2	0.000	
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	NA	0.00	NA	1	1.00	SS	0	2	0.000	
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	NA	0.00	NA	3	3.00	SS	0	2	0.000	
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	0.00	100.00		1	1.00	SS	NA	2	0.000	
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		100.00		16		0	10	0.000	0.000	
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	1.00	1.50	1	2	0.00	SS	NA	10	0.000	
PR-4-14-3342	% Completed On Time -2W xDSL Loops		100.00		24		0	10	0.000	0.000	
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	13.80	9.62	623	52	4.98	0.6107	0	15	0.000	
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	20.00	0.00	10	29	14.67	1.5487	0	5	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	0	0.000	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	0	0.000	0.000	
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000	
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
MR Maintenance & Repair											
MR-1-01-6050	Average Response Time - Create Trouble	0.96	2.59		1,994		1.6286	0	2	0.000	
Stat. Score											
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00	NA	NA	0	0.000	
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	NA	NA	NA	NA	0.00	NA	NA	0	0.000	
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	NA	NA	NA	NA		NA	NA	0	0.000	
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	17.14	8.70	2,141	23	7.90	0.7678	0	5	0.000	
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	10.53	0.00	57	2	22.08	SS	0	5	0.000	
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	28.73	18.30	2,141	23	29.73	6.23	2.2058	0	5	0.000
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	15.45	1.66	57	2	18.72	13.46	SS	NA	5	0.000
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	26.88	80.00	1,317	25	8.95	5.0000	0	5	0.000	
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	73.21	NA	1,422	NA		NA	NA	0	0.000	
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	15.52	24.00	2,365	25	7.28	-1.3942	0	10	0.000	
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000	
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000	
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample								Totals	0	126	0.000

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

TRUNKS

Jun-2014

OR Ordering		Performance CLEC	Observations FP	CLEC	Perf. Score	Wgt.	Wgtd. Score
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunks)	100.00		2	0	5	0.000
OR-1-13-5000	% On Time Design Layout Record	NA		NA	NA	0	0.000
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=	0.00		0	NA	0	0.000
OR-2-12-5020	% On Time Trunk ASR Reject	100.00		12	0	5	0.000
PR Provisioning		FP					
PR-4-07-3540	% On Time Performance - LNP only	95.20	708		0	20	0.000
PR-4-15-5000	% On Time Provisioning - Trunks	100.00	1		0	20	0.000
PR-5-01-5000	% Missed Appointment - Facilities	0.00	0.00	4	1	0.00	SS 0 5 0.000
PR-5-02-5000	% Orders Held for Facilities >15 Days	0.00	0.00	4	1	0.00	SS 0 5 0.000
PR-6-01-5000	% Installation Troubles w/in 30 Days	0.00	0.00	4	3	0.00	SS 0 10 0.000
PR-8-01-5000	% Open Orders in a Hold Status >30 Days	0.00	100.00	4	1	0.00	SS NA 5 0.000
MR Maintenance & Repair							
MR-4-01-5000	Mean Time to Repair - Total	NA	NA	NA	0.00		NA NA 0 0.000
MR-4-05-5000	% Out of Service >2 Hours	NA	NA	NA			NA NA 0 0.000
MR-4-06-5000	% Out of Service >4 Hours	NA	NA	NA			NA NA 0 0.000
MR-4-07-5000	% Out of Service >12 Hours	NA	NA	NA			NA NA 0 0.000
MR-4-08-5000	% Out of Service >24 Hours	NA	NA	NA			NA NA 0 0.000
MR-5-01-5000	% Repeat Reports w/in 30 Days	NA	NA	NA			NA NA 0 0.000
NP Network Performance							
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months	0.00					0 5 0.000
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months	0.00					0 10 0.000
"NA" - no activity "UD" - under development "SS" - Small Sample						Totals	0 90 0.000

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire		FINAL						Jun-2014	
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1	OSS Interface	-	-	-	-	-	-	-	\$0
PO-1-06	Mechanized Loop Qualification - EDI	-	-	-	-	-	-	-	
PO-1-06	Mechanized Loop Qualification - CORBA	-	-	-	-	-	-	-	
PO-1-06	Mechanized Loop Qualification - Web GUI	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - WPTS	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - EDI	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - CORBA	-	-	-	-	-	-	-	
PO-2-02	OSS Interface Availability - Prime - Web GUI	-	-	-	-	-	-	-	
ORDERING									
2	% On Time Ordering Notification	-	-	-	-	\$0	\$0	-	\$0
OR-1-02	% On Time LSRC - Flow Through	-	-	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - 2Wdg-UNE/Rsl	-	-	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - Ln Share/Split	-	-	-	-	-	-	-	
OR-1-12	% On Time FOG	-	-	-	-	-	-	-	
OR-1-13	% On Time Design Layout Record	-	-	-	-	-	-	-	
OR-1-19	% OT Resp. -Req. for Inbound Aug. (<=192)	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rel. - No Facility Check - 2Wdg-UNE/Rsl	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rel. - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rel. - No Facility Check - Ln Share/Split	-	-	-	-	-	-	-	
OR-4-16	% On Time PCN - 1 Bus. Day	-	-	-	-	-	-	-	
OR-1-04	%OT LSRC - No Facility Check - All Spds-UNE/Rsl	-	-	-	-	-	-	-	
OR-1-06	%OT LSRC/ASRC - Facility Check - All Spds-UNE/Rsl	-	-	-	-	-	-	-	
OR-2-04	%OT LSR Rel. - No Facility Check - UNE/Resale	-	-	-	-	-	-	-	
OR-2-06	%OT LSR/ASR Rel. - Facility Check - UNE/Resale	-	-	-	-	-	-	-	
PROVISIONING									
3	Installation Performance	\$40,614	\$0	\$6,685	\$0	\$0	\$7,385	-	\$54,685
PR-3-01	% Completed in 1 Day (1-5 Eres No Disp.)	5,802	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - 2W Digital	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - 2WxDSL Loop	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - Line Share/Split	-	-	-	-	-	-	-	
PR-4-04	Missed Appointments - Dispatch	-	-	-	-	-	-	-	
PR-4-04	Missed Appts - Disp - 2W Digital UNE/Resale	-	-	-	-	-	-	-	
PR-4-04	Missed Appts - Disp - Line Share/Split	-	-	-	-	-	-	-	
PR-4-05	Missed Appointments - No Dispatch	23,208	-	-	-	-	-	-	
PR-4-05	% Missed Appt -No Disp -2W Digital -UNE/Resale	-	-	-	-	-	-	-	
PR-4-05	% Missed Appt -No Disp -Line Share/Split	-	-	-	-	-	-	-	
PR-4-14	% Completed On Time - 2WxDSL Loops	-	-	-	-	-	-	-	
PR-4-15	% On Time Provisioning - Trunks	-	-	-	-	-	-	-	
PR-6-01	Installation Troubles w/in 30 Days	11,604	-	6,585	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale	-	-	-	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days -2WxDSL Loops	-	-	-	-	-	-	-	
PR-6-01	% Install Trbls w/in 30 Days -Line Share/Split	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment -FP -DS0 -UNE/Resale	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment -FP -DS1 -UNE/Resale	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment -FP -DS3 -UNE/Resale	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment -FP -Other -UNE/Resale	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total -UNE/Resale	-	-	-	-	-	-	-	
PR-5-01	% Missed Appointment - Facilities -UNE/Resale	-	-	-	-	-	4,028	-	
PR-5-02	% Orders Held for Facilities > 15 days -UNE/Resale	-	-	-	-	-	-	-	
PR-6-01	% Installation Troubles within 30 days -UNE/Resale	-	-	-	-	-	3,357	-	
PR-8-01	% Open Orders in Hold Status>30 Days-UNE/Resale	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment - FP - Total - EEL	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - Total - EEL	-	-	-	-	-	-	-	
PR-9-01	% Open Orders in a Hold Status >30 Days -EEL	-	-	-	-	-	-	-	
PR-4-01	% Missed Appointment - FP - Total - IOF	-	-	-	-	-	-	-	
PR-4-02	Average Delay Days - IOF	-	-	-	-	-	-	-	
PR-8-01	% Open Orders in a Hold Status >30 Days -IOF	-	-	-	-	-	-	-	
4	PR-4-07 % On Time Performance - LNP	-	-	-	-	\$0	-	-	\$0
MAINTENANCE									
6	Hot Cut Performance	-	-	-	-	-	-	-	\$0
PR-6-02	% Installn Trbls w/in 7 days-Loop-Basic Hot Cut	-	-	-	-	-	-	-	
PR-6-02	% Installn Trbls w/in 7 days-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	
PR-6-02	% Installn Trbls w/in 7 days-Loop-Batch Hot Cut	-	-	-	-	-	-	-	
PR-9-01	% On Time Performance-Loop-Basic Hot Cut	-	-	-	-	-	-	-	
PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	
PR-9-01	% On Time Performance-Loop-Batch Hot Cut	-	-	-	-	-	-	-	
MAINTENANCE									
6	Maintenance Performance	\$	\$0	\$0	\$0	\$0	\$0	\$0	\$0
MR-3-01	Missed Repair Appointments - Loop - Bus.	-	-	-	-	-	-	-	
MR-3-01	Missed Repair Appointments - Loop - Res.	-	-	-	-	-	-	-	
MR-3-01	Missed Repair Appointments - Loop	-	-	-	-	-	-	-	
MR-3-01	% Missed Repr Appt -Loop-2W Digt-UNE/Resale	-	-	-	-	-	-	-	
MR-3-01	% Missed Repr Appt -Loop -2WxDSL Loops	-	-	-	-	-	-	-	
MR-3-01	% Missed Repair Appt -Loop -Line Share/Split	-	-	-	-	-	-	-	
MR-3-02	% Missed Repair Appointment -CO -2WxDSL Loops	-	-	-	-	-	-	-	
MR-4-03	Mean Time To Repair -CO -2WxDSL Loops	-	-	-	-	-	-	-	
MR-4-04	% Cleared (all trbls) w/in 24hrs-2W Digt-UNE/Resale	-	-	-	-	-	-	-	
MR-4-04	% Cleared (all trbls) w/in 24hrs-2WxDSL Loops	-	-	-	-	-	-	-	
MR-4-04	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	-	-	-	-	-	-	-	
MR-4-08	Out of Service >24Hrs. - Bus.	-	-	-	-	-	-	-	
MR-4-08	Out of Service >24Hrs. - Res.	-	-	-	-	-	-	-	
MR-4-08	Out of Service >24Hrs. - Total	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports within 30 Days	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days-2w Digital-UNE/Resale	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days -2WxDSL Loops	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 Days -Line Share/Split	-	-	-	-	-	-	-	
MR-4-01	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	
MR-4-01	Mean Time to Repair - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	
MR-4-06	% Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	
MR-4-08	%Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	
MR-4-08	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	
MR-4-08	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	
MR-5-01	% Repeat Reports w/in 30 days -Specials -UNE/Resale	-	-	-	-	-	-	-	
NETWORK PERFORMANCE									
7	NP-1-04 Final Trunk Groups Blocked	-	-	-	-	\$0	-	-	\$0
Collocation									
8	NP-2-01/2 % OT Response to Request for Collocation - Total	-	-	-	-	-	-	\$0	\$0
NP-2-05/6	% On Time - Physical Collocation - Total	-	-	-	-	-	-	-	
NP-2-07/8	Average Delay Days - Total	-	-	-	-	-	-	-	
RESOLUTION PROCESS									
9	Resolution Process	-	-	-	-	-	-	\$0	\$0
OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days	-	-	-	-	-	-	-	
OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days	-	-	-	-	-	-	-	
BI-3-04	% CLEC Billing Claims Acknwdgd w/ 2 Bus Days	-	-	-	-	-	-	-	
BI-3-05	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.	-	-	-	-	-	-	-	
Month Total		\$40,614	\$0	\$6,685	\$0	\$0	\$7,385	\$0	\$54,685

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	0.00	0	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	0.00	0	NA	0
NP-2-07/8	Average Delay Days - Total	0.00	0	NA	0
					0

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
DR-10-01-1000 % PON Exceptions Resolved w/in 3 Bus Days	0.00	0	NA	5
OR-10-02-1000 % PON Exceptions Resolved w/in 10 Bus Days	0.00	0	NA	2
BI-3-04-1000 % CLEC Billing Claims Acknowledged within Two Business D	95.42	459	0	2
BI-3-05-1000 % CLEC Billing Claims Resolved w/in 28 Calendar Days after	100.00	2,302	0	20
				29

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/Resale	NA	NA	NA	0
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/Resale	100.00	11	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	100.00	8	0	5
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale	100.00	4	0	5

PR	Provisioning	FP	FP	Std Dev	Sample Error	Stat. Score	Perf. Score	Wgt.
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	10.00	NA	10	NA		NA	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	8.70	2.33	92	43	5.21	1.01	0
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	NA	NA	NA	NA		NA	0
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	NA	NA	NA	NA		NA	0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	2.11	3.00	9	1	1.69	15.15	5
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	7.41	11.11	54	9	9.43	-1.06	20
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	0.00	0.00	54	9	0.00	5.00	20
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	2.50	8.70	80	46	2.89	-1.97	10
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	15.69	2.33	102	43	6.61	2.16	5
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	8.70	NA	92	NA		NA	0
PR-4-02-3510	Average Delay Days - Total - EEL	2.25	NA	8	NA	1.75	NA	0
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	15.22	0.00	92	0	0.00	SS	2
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	NA	NA	NA	NA		NA	0
PR-4-02-3530	Average Delay Days - IOF	NA	NA	NA	NA	0.00	NA	0
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	NA	NA	NA	NA		NA	0

MR	Maintenance & Repair	FP	FP	Std Dev	Sample Error	Stat. Score	Perf. Score	Wgt.
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	9.33	NA	17	NA	7.69	NA	0
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	9.67	6.46	111	40	14.61	5.45	5
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	NA	NA	NA	NA		NA	0
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	NA	NA	NA	NA		NA	0
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	100.00	NA	1	NA		NA	0
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	100.00	NA	1	NA		NA	0
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	35.16	15.00	128	40	8.65	2.30	10
"NA" - no activity "UD" - under development "SS" - Small Sample								Total
								102

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Jun-2014

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	96.98	1,059	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	100.00	38	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	100.00	133	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	NA	-	\$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
APR-2014	59.33	268	159	APR-2014	78.62	145	114
MAY-2014	76.25	299	228	MAY-2014	91.61	155	142
JUN-2014	69.59	217	151	JUN-2014	84.07	113	95
Overall	68.62	784	538	Overall	84.99	413	351

Market Adjustment *	\$ 255,984
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
APR-2014	91.34	231	211	APR-2014	91.74	109	100
MAY-2014	89.10	211	188	MAY-2014	93.14	102	95
JUN-2014	88.94	217	193	JUN-2014	98.68	76	75
Overall	89.83	659	592	Overall	94.08	287	270

Market Adjustment *	\$ -
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OR-6-01-3121 % Flow-Through Total-UNE Other				OR-6-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
APR-2014	93.67	963	902	APR-2014	95.61	661	632
MAY-2014	97.91	1,148	1,124	MAY-2014	98.78	901	890
JUN-2014	94.67	1,181	1,118	JUN-2014	95.00	980	931
Overall	95.50	3,292	3,144	Overall	96.50	2,542	2,453

Market Adjustment *	\$ -
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	13	100.00	20
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installtn Trbls w/in 7 days-Loop-Basic Hot Cut	0.93	107	0.00	99
PR-6-02-3523	% Installtn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installtn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durnt HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	16.63	1	NA	
PR-9-08-3533	Avg Durnt HC Install Trbl-UNE POTS Loop Ttl HC-FP	22.25	123	18.61	139
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durnt HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or Tier III (1mo)	Total	
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

Jun-2014

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	NA		\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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	% Test Deck Wgt. Failure	Test Deck Wgt.	
PO-6-01-6000 % Software Validation	R3	R3	\$ -

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$ -
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Total Market Adjustment		\$ -
UNE Platform allocation	31.43%	\$ -
UNE Loop allocation	47.14%	\$ -
Resale allocation	7.14%	\$ -
DSL allocation	14.29%	\$ -

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary FINAL

Jun-2014

	Weighted Score	Market Adjustment	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.335	\$ 81,920	
Unbundled Network Elements - Loop	0.000	\$ -	
Resale	-0.159	\$ -	
Digital Subscriber Lines	0.000	\$ -	
Trunks	0.000	\$ -	
Mode of Entry Total		\$ 81,920	
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ -	
3 Installation Performance		\$ 54,585	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ -	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total		\$ 54,585	
Individual Rule Payments:		\$ 1,958	
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ 255,984	
UNE Hot Cut Loop		\$ -	
Special Provision Total		\$ 255,984	
CHANGE CONTROL		\$ -	
Grand Total		\$ 394,447	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.